



CONTACTLESS CONCIERGE

All you need to know about
Yell for Yellow's COVID-safe concierge service

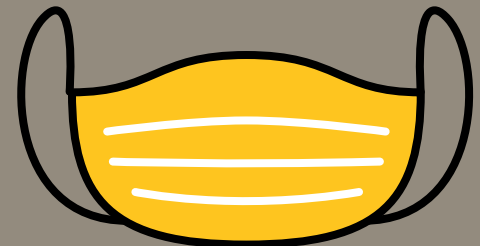
When receiving a parcel, our concierge drivers will:

- Wear masks at all times
- Sanitise your package before and after collection of the parcel
- Place your package on the floor in front of you after sanitising the package, and will step away before you pick up the package



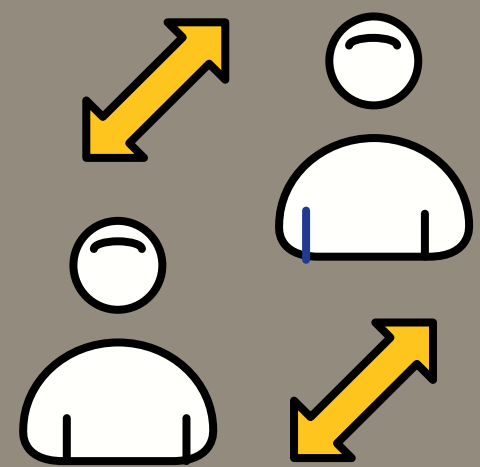
When sending a parcel, you must:

- Wear a mask at all times
- Place the package in a plastic bag or sleeve
- Sanitise the package
- Place the package in a safe vicinity that is visible to the driver
- Step away from the package before the driver picks up the package



Tips for staying safe:

- Purchase goods online where possible to minimise contact with drivers
- Avoid contact with people as much as possible
- Isolate yourself if you're feeling unwell
- Follow the safety protocols as above



For more information on COVID-19 or assistance with or concierge services, please reach out to us: